

Finance Advisory Commission Meeting Agenda

Thursday, July 20, 2023 - 7:30 AM

To Be Held At:

City Administrative Offices, Baget Conference Room 922 Machin Avenue, Novato, CA 94945

> Chair Andy Zmyslowski

Vice Chair Larisa Thomas

Members
Cris MacKenzie, Regina Bianucci Rus, Rafelina Maglio, Tina McMillan, Richard Johnson

Staff Liaison Amy Cunningham

The Finance Advisory Commission welcomes you to attend its meetings which are regularly scheduled the third Thursday every month, except March through June when the schedule is adjusted for the annual budget development process. Your interest is encouraged and appreciated.

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the City Clerk at (415) 899-8900. Notification at least 48 hours prior to the meeting will enable the City to make reasonable accommodation to help ensure accessibility to this meeting.

The Finance Advisory Commission may discuss and/or take action on any or all of the items listed on the agenda irrespective of how the agenda items are described.

- A. CALL TO ORDER AND ROLL CALL
- B. APPROVAL OF FINAL AGENDA

Phone No. (415) 899-8900 Fax No. (415) 899-8213

C. PUBLIC COMMENT

All members of the public wishing to address the Finance Advisory Commission are requested to submit a speaker card in advance to the Staff Liaison. (Please remember that all comment cards are PUBLIC RECORDS). The Chair will call the names of speakers from the cards. In addition to receiving comment from the public during the Public Comment period, the Chair will recognize persons from the audience who wish to address the Commission on a particular agenda item at the time that item is considered.

There is a three-minute time limit to speak although the Chair may shorten the time based on the number of speakers or other factors. A speaker may not yield his or her time to another speaker.

For issues raised during Public Comment that are not on the published agenda, except as otherwise provided under the Ralph M. Brown Act, no action can legally be taken. The Commission may direct that the item be referred to the Staff Liaison for action or may schedule the item on a subsequent agenda.

D. CONSENTITEM

All matters listed on the Consent Calendar are considered to be routine and will be enacted by a single vote of the Commission. There will be no separate discussion unless specific items are removed from the Consent Calendar for separate discussion and action. Any Commission Member may remove an item from the Consent Calendar and place it under General Business for discussion.

D.1. Approve the Meeting Minutes of June 8, 2023

E. UNFINISHED AND OTHER BUSINESS

F. GENERAL BUSINESS

These items include significant and administrative actions of special interest and will usually include a presentation and discussion by the Finance Advisory Commission. They will be enacted upon by a separate vote.

- F.1. Fiscal Sustainability
- F.2. Fiscal Model
- F.3. Response to the Marin County Civil Grand Jury Report "Novato's Chronic Fiscal Deficits: A Call to Action"
- F.4. Update on Finance Department Activities

G. COMMISSION AND LIAISON REPORTS

This section is used for Commission Members and the Staff Liaison to orally report on topics that can be considered for discussion at a future meeting.

- G.1. Staff Updates
- G.2. Commission Member Reports
- G.3. The next meeting is scheduled for September 21, 2023, at 7:30 AM, and will be held in-person in the Baget Conference Room at 922 Machin Avenue, Novato

H. ADJOURNMENT

Materials that are submitted to members of the Commission after the distribution of the meeting's agenda packet will be available upon request.

AFFIDAVIT OF POSTING

I, Stacey Hoggan, certify that on the Thursday before the Finance Advisory Commission meeting of July 20, 2023 that the agenda was posted on the City Community Service Board at 922 Machin and on the City's website at <u>novato.org</u> in Novato, California.

/ Stacey Hoggan /
Stacey Hoggan, Payroll/Accounting Technician



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Finance Advisory Commission DRAFT Minutes

Thursday, June 8, 2023 – 7:30 AM

A. CALL TO ORDER AND ROLL CALL

The meeting was called to order by Chair Zmyslowski at 7:32 A.M.

Commissioners Present: Regina Bianucci Rus, Rafelina Maglio, Cris MacKenzie, Tina McMillan, Richard Johnson, Larisa Thomas, Andy Zmyslowski

Commissioners Absent: None

Staff Present: Administrative Services Director Amy Cunningham, Deputy Administrative Services Director Carla Carvalho-DeGraff, Accountant/Analyst Christina Soares, Management Analyst I Stacey Hoggan

B. APPROVAL OF FINAL AGENDA

Commission Action: Upon a motion by Vice Chair Thomas, and seconded by Commissioner Maglio, the Commission voted 7-0-0-0 to approve the final agenda.

Ayes: Bianucci Rus, Maglio, MacKenzie, McMillan, Johnson, Thomas, Zmyslowski

Noes: None Abstain: None Absent: None

Motion Carried

C. PUBLIC COMMENT

None

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D. CONSENT ITEMS

D.1. Approve the Meeting Minutes from May 4, 2023

Commission Action: Upon a motion by Commissioner Bianucci Rus, and seconded by Commissioner Johnson, the Commission voted 5-0-2-0 to approve the Meeting Minutes from May 4, 2023.

Ayes: Bianucci Rus, Maglio, Johnson, Thomas, Zmyslowski

Noes: None

Abstain: MacKenzie, McMillan

Absent: None

Motion Carried

E. UNFINISHED AND OTHER BUSINESS

E.1. Introduction to Returning Commissioner Cris MacKenzie

Commissioners welcomed returning Commissioner, Cris Mackenzie, back to the Finance Advisory Commission.

F. GENERAL BUSINESS

F.1. Fiscal Year 2023/2024 Budget Preparation Update

Staff Liaison Cunningham reviewed the proposed budget that has been in development for the last several months. As part of the budget process there were several opportunities for public involvement as well as Council input. The formal budget hearing for the Fiscal Year 2023/2024 Budget will take place at the City Council meeting on Tuesday, June 13th, with formal adoption to occur at the Council meeting on Tuesday, June 27th.

The City has been running budget shortfalls for the past three years. Past years deficits were offset using one-time monies, which are no longer available. The projected deficit for FY 2023/2024 is \$1.3 million. This number is preliminary and does not consider any potential labor costs that may result from ongoing negotiations.

Commissioners were given a summary of the general fund revenue sources, including sales tax, property taxes, and TOT, and their projections for the fiscal year. There was also a review of general fund expenses, which were categorized by department.

After a detailed report regarding the forecasted budget, Commissioners were advised of the options for backfilling the deficit from the City's Emergency & Disaster Response Fund (EDRF). The estimated balance in the EDRF is \$6.9 million and would be reduced to \$5.6 million if the City uses the reserve to backfill the deficit. This estimate does not include any of the labor changes that will also impact the deficit. Another option for backfilling the deficit would be to use the Insurance Reserve, which is \$1.2 million.

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Commissioners were unable to reach consensus on the best course of action to address the deficit, but they all stressed the importance of creating additional ongoing revenue for the City.

Staff Liaison Cunningham also provided an update on the proposed Capital Program and Marin Valley Mobile Country Club (MVMCC) budgets. The City Council directed space rent at MVMCC be increased by 5% next year, 0.7% less than the total 5.7% allowable. Rents have not increased in the park since 2017.

F.2. Update on Finance Department Activities

- Audit for Fiscal Year 2020/2021 auditors will be on site the week of August 14^{th.}
- A consultant has been identified to assist with a new accounting standard for GASB 84, transferring agency funds to custodial funds.
- Staff is concurrently working on preparation of the Fiscal Year 2021/2022 audit.
- Fiscal Year 2022/2023 will be closing soon, year-end close preparations are underway.
- The new Purchase Card Policy has been implemented.
- A new Purchase Order Policy has been drafted. Staff anticipates finalizing the administrative policy and will conduct training in the upcoming months.

G **COMMITTEE AND LIAISON REPORTS**

G.1. Staff Updates

None

G.2. Commission Member Reports

None

G.3. The next meeting is scheduled for September 21, 2023, at 7:30 AM, and will be held in-person in the Baget Conference Room at 922 Machin Avenue, Novato

Н. **ADJOURNMENT**

The meeting was adjourned at 9:03 AM.

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/ <u>Stacey Hoggan</u> / Stacey Hoggan, Management Analyst I



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MEETING

DATE: July 20, 2023

TO: Finance Advisory Commission

FROM: Amy Cunningham, Director of Administrative Services

SUBJECT: Fiscal Sustainability

REQUEST

Receive and discuss report.

DISCUSSION

Staff will provide an overview of the City's General Fund status and information on anticipated next steps to address the multi-year deficits. The following tables provide a summary of projected General Fund deficits over the past four years and the estimated balance of the Emergency and Disaster Response Fund as of June 30, 2024.

General Fund Budget Deficits									
	Adopted Budget FY19/20	Adopted Budget FY20/21	Revised Budget FY20/21*	Adopted Budget FY21/22	Adopted Budget FY22/23	Amended Budget FY23/24			
Surplus / (Deficit)	\$355,700	(\$5,746,581)	(\$2,485,409)	(\$207,553)	(\$1,656,330)	(\$2,615,902)**			

^{*}September 2020 Budget Revise

^{**}Includes additional cost of proposed labor agreements approved by City Council on 6/27/23.

Fund 116 Emergency & Disaster Response Fund					
Estimated Balance as of 06/30/2023	\$6,923,429				
FY 2023/24 Projected Deficit	(1,327,902)				
Projected Balance as of 06/30/2024	\$5,595,527				
Proposed Labor Agreement Impacts	(1,288,000)				
Amended Balance as of 06/30/2024	\$4,307,527				



MEETING

DATE: July 20, 2023

TO: Finance Advisory Commission

FROM: Amy Cunningham, Director of Administrative Services

SUBJECT: Fiscal Model

REQUEST

Receive report and provide feedback on fiscal model.

DISCUSSION

Members of the Ad Hoc Subcommittee for Fiscal Sustainability worked for several months to build an interactive fiscal sustainability model. As the FY23/24 budget development process is complete, Staff is recommending the model be reviewed for any further updates and finalized for use by the public.

Staff recommends the last version of the interactive model be reviewed and discussed at the meeting.



MEETING

DATE: July 20, 2023

TO: Finance Advisory Commission

FROM: Amy Cunningham, Director of Administrative Services

SUBJECT: Response to the Marin County Civil Grand Jury Report "Novato's

Chronic Fiscal Deficits: A Call to Action"

REQUEST

Review draft response and provide feedback.

DISCUSSION

At their July 25, 2023 meeting, the City Council will review a draft response to the Marin County Civil Grand Jury Report "Novato's Chronic Fiscal Deficits: A Call to Action." The Finance Advisory Commission will review the draft response and provide any desired feedback for City Council consideration.

Attachment:

1. Civic Grand Jury Report "Novato's Chronic Fiscal Deficits: A Call to Action"



Novato's Chronic Fiscal Deficits: A Call to Action June 8, 2023

SUMMARY

The City of Novato (City) is a lovely place to live. It offers many outdoor recreational opportunities, a wide range of housing, and the friendly community spirit of a small town. However, the City has inherent fiscal challenges, in part because of its relatively recent incorporation in 1960. It lacks some of the revenue sources upon which many other cities rely, and the area's independent special districts impact both Novato's revenues and operations. Such long standing factors are impediments to Novato's financial sustainability.

Novato is confronted with chronic and ongoing structural financial deficits. Its current revenues do not cover its operating expenses and have not in recent years. For the current fiscal year ending June 30, 2023, Novato's budget is \$49.1 million, and its deficit is now projected to be over \$1.9 million. For the last several years, Novato has faced difficult decisions about how to meet its residents' service expectations with its limited financial resources. Budget cuts have reduced staffing levels, leaving fewer people to do the same or a greater amount of work and leading to reduced services for its residents. There have been lapses in the City's financial management to the detriment of Novato and its residents.

While Novato's City Council has known for more than a decade about its financial challenges and looming deficits, they have not taken sufficient measures to resolve them. This report describes Novato's inherent limitations on raising revenue. The report also reviews decisions that have exacerbated and those that have reduced its deficits. The Grand Jury offers recommendations for promptly addressing the need to put Novato's financial house in order.

To correct these deficiencies, the Grand Jury recommends that the City implement accepted financial controls; that it establish comprehensive records management systems; that it create a new position of an independent internal auditor; that it review all properties that it owns to identify opportunities to generate revenue; and that it aggressively investigate all possibilities to increase long term revenue, including increasing the sales tax.

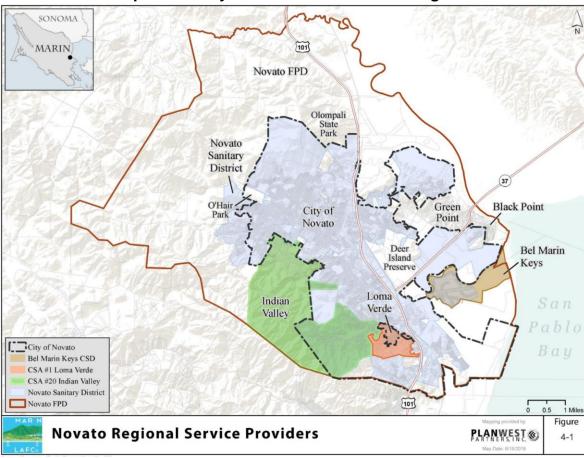
BACKGROUND

Novato was incorporated in 1960 and is the northernmost city in Marin County. Occupying 28 square miles, it is Marin's largest city geographically. With a population of about 53,000 residents, it's the County's second most populous city. The median household income is

¹ www.census.gov/quickfacts/fact/table/novatocitycalifornia,CA/PST04022, Accessed on 4/23/23.

\$108,000, substantially lower than the \$131,000 for the County overall.² Over 63 percent of residences are owner-occupied.

Considered a desirable place to live, Novato offers outdoor recreational opportunities, a wide range of housing from affordable apartments to luxury estates and rural farms, and a wealth of community activities. Its Vintage Oaks shopping center includes major national retailers, car dealerships, and smaller local businesses. The greater Novato community includes unincorporated areas and special districts which overlay the city limits.



Map 1. The City of Novato and Surrounding Areas

Source: Marin LAFCo, Novato Municipal Services Review 2020, pg. 24.3

Special Districts in the Novato Area

The map above from the Marin Local Agency Formation Commission's (LAFCo) 2020 Municipal Service Review of Novato, helps illustrate the complexity of factors that both complicate and compromise the governance of the City.⁴ Novato's city limits are outlined in a dashed black line, and the lower left corner provides a key to the delineation of the six overlapping districts and areas within and around the City.

² www.census.gov/quickfacts/marincountycalifornia, Accessed on 4/23/23.

³ www.marinlafco.org/files/ca1e33357/Novato+MSR+Final+Report.pdf, Accessed on 4/2/23.

⁴ www.marinlafco.org/novato-region-municipal-service-review, Accessed on 4/23/23.

This maze of boundaries and partially overlapping areas is primarily explained by Novato's history. Until the 1940s, the area was rural, including many farms. To provide local services, the citizens formed three independent special districts: the Novato Sanitary District (1925), the Novato Fire Protection District (1926), and the North Marin Water District (1948). When Novato was incorporated as a city in 1960, the city limits were established within preexisting special districts. These districts independently provide essential services but share none of their tax and service revenue with the City. While the districts depend on the City's infrastructure for some of their operations, they do not contribute directly to defray such costs. Novato is solely responsible for maintaining its streets and other infrastructure within the city limits. Likewise, residents living in Novato's unincorporated islands depend on City streets and access City amenities without contributing to their costs through property taxes. The LAFCo report summarizes this predicament: "... pockets of unincorporated territory that are surrounded or substantially surrounded by incorporated cities, typically known as "islands," create governance and service delivery inefficiencies and deficiencies." 5

Novato's Financial Condition: A Long-Standing Concern

This is not the first report about Novato's financial difficulties; there are many that precede it. For more than a decade, the City Manager's letter accompanying every approved City budget has expressed concerns about the City's long term fiscal sustainability (see Appendix A). The City's exhaustive and detailed 2014 Fiscal Sustainability Plan outlined Novato's inherent revenue limitations, projected long term deficits, and proposed solutions including an extension of the 0.5 percent sales tax increase. Although the pandemic certainly exacerbated Novato's financial challenges, the pandemic is not solely responsible for its ongoing structural financial deficits. That responsibility rests primarily with the members of the Novato City Council.

The recent quadrennially required report from Marin LAFCo suggested that Novato "...look at other sources of long-term revenue to help offset these rising costs." Regarding the fiscal year 2019-2020 (FY20) budget, Marin LAFCo concluded: "The city will either need to reduce personnel costs to a level that would offset future expenditure increases and/or evaluate and implement multiple revenue growth strategies that will generate sufficient revenue to meet the future projected expenditure increases to the General Fund."

Local Sales Tax Measures and Oversight

The City Council has taken some steps to increase revenue. In 2010, Novato enacted Measure F, a 1/2 percent sales tax for a five-year period. In November 2015, Novato's City Council decided to renew the tax but lowered the rate to 1/4 percent, thereby halving the

⁵ www.marinlafco.org/f<u>iles/ca1e33357/Novato+MSR+Final+Report.pdf</u>, Accessed on 4/23/23.

⁶ www.novato.org/home/showpublisheddocument/13554/635774142357330000, Accessed on 4/23/23.

⁷ www.marinlafco.org/files/ca1e33357/Novato+MSR+Final+Report.pdf, Accessed on 4/25/20.

potential revenue. While the new measure, Measure C, does not have an expiration date, it does not generate enough revenue to balance the budget.

Measures F and C mandated that a Citizens Advisory Committee monitor the distribution of the local sales tax funds. Over time, the committee has been given additional duties and was renamed the Financial Advisory Committee. In October 2022, the Financial Advisory Committee was renamed the Finance Advisory Commission (the "Commission"). Currently, the mission of the Commission is to "...provide regular feedback, insight, recommendations, and report periodically to the City Council on a variety of financial matters such as financial policies, long-term fiscal sustainability, budgets, and forecast assumptions."

Novato's Revenues

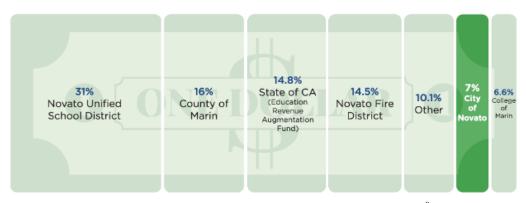
As shown in Figure 1, about 80 percent of Novato's revenue comes from taxes. Its property tax revenues are slightly greater than its sales tax revenues. Other taxes (such as the Transient Occupancy or "hotel" tax) and fees contribute a much smaller portion.

Figure 1. Novato's Budgeted Revenue Sources – Fiscal Year 2022-2023



Distribution of Property Tax

How each dollar you pay is distributed.



Source: Adopted Annual Budget, Fiscal Year 2022-239

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⁸ www.novato.org/home/showpublisheddocument/35081/638036020674030000, Accessed on 4/23/23.

⁹ www.novato.org/home/showpublisheddocument/34983/638009945823400000, Accessed on 4/23/23.

Property Tax Constraints

In the 1970's Novato was growing, and property tax revenues were increasing. During that period, the City Council significantly cut the City's property tax rate. In 1978, California voters passed Proposition 13 which locked in the assessment and distribution of property tax receipts.

Therefore, Novato receives just 7 percent of the basic property tax collected from its residents. This is one of the City's most severe impediments to its financial stability. Novato's share of the basic property tax is the lowest of any major municipality in Marin; San Rafael receives 12.2 percent; Larkspur, 21.7 percent; and Mill Valley, 25.8 percent. This limitation on property tax revenues forces the City to find other revenue to finance services comparable to those in other Marin communities. Figure 1 (bottom panel above) illustrates how Novato's property taxes are distributed to various entities. The Novato Fire District receives twice as much revenue as does the City, which maintains seven departments. The College of Marin, which serves about 9,000 students from throughout Marin, receives approximately the same amount as the City, which serves 53,000 people.

APPROACH

To investigate Novato's financial condition, the Grand Jury reviewed both public and non-public records, the City's financial projections, the independently audited financial statements of the City and the opinions of its independent auditors, the City's investment policies, and all City budgets from 2011 to present. Selected City Council and Finance Advisory Commission agendas, minutes, and accompanying documentation were reviewed, as were video recordings of City Council and Finance Advisory Commission meetings. Comprehensive interviews were conducted with current and past City Council members and City staff, municipal government consultants, attorneys, and contractors. This report was completed in April 2023.

Although perhaps relevant for future consideration, this report does not discuss adjustments of base property tax distribution proportions, and consolidation or annexation of special districts or unincorporated areas.

DISCUSSION

Novato's Ongoing Structural Financial Deficit

Novato's approved budget for the fiscal year ending June 30, 2023 (FY23) anticipated expenditures of \$49.1 million with a deficit of \$1.6 million. The deficit has been termed by City officials as "structural," meaning that no revenue sources are projected to cover the shortfall. This is the third consecutive year of deficits for Novato.

In his "State of the City" presentation on April 6, 2023, the Novato City Manager stated: 1) that the FY23 deficit had increased to \$1.9 million; 2) the structural deficit is likely to persist

for several years to come; and, 3) it is likely to grow. ¹⁰ Facing significant cuts in an already reduced employee base with consequential cuts in services, Novato's structural financial deficit must be addressed.

Impact on Staff and the Community

The structural deficit has impacted City staff and the community. In 2008, the City had 231 employees. The City currently has 191.5 full-time equivalent positions filled, despite a larger population and increased demand for services.¹¹

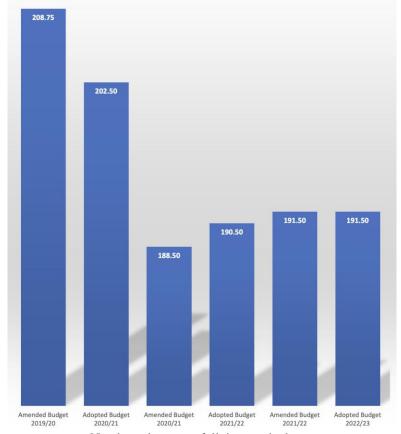


Figure 2. Novato's Personnel Allocations, 2020-2023

Numbers shown are full time equivalents.

Source: $\underline{www.novato.org/home/showpublisheddocument/34983/638009945823400000}$, page 60, Accessed on 4/23/23

One result of the ongoing budget deficits is that the City continues to experience difficulties with hiring and retention. Due to budget issues Novato has cut staffing so fewer people now carry the same or greater workload. With its budget constraints, Novato is unable to pay wages and benefits comparable to cities of similar size in the Bay Area. Several staff explained that turnover continues to be high. As a result of staff reductions and turnover,

novato.granicus.com/player/clip/1912?view_id=7&meta_id=149823&redirect=true&h=1527c543b308e48b234_6d72b045440c2, Accessed on 4/20/23.

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¹¹ www.novato.org/home/showpublisheddocument/34983/638009945823400000, page 60 Accessed on 4/18/23.

many City departments are staffed with recent hires who are unfamiliar with their jobs, institutional history, and city culture.

Employment expenses comprise approximately 70 percent of the City's budget, or approximately \$35 million. The City has begun negotiations with unions representing its employees and the resulting new contracts are expected to significantly increase the deficit. If the new contracts with the unions contain just a 3 percent increase in wages and benefits, that would add approximately \$1 million to the deficit each year, an increase of 47 percent on FY23's \$1.9 million deficit.

City staff and Council members noted that the reduction and turnover of employees has adversely affected the performance of City services. There have been delays in service requests, including the processing of various permits. The Public Works Department lacks sufficient staff to maintain some of the City's infrastructure, such as streets. The Pavement Conditions Index of Novato's total street network decreased from a "Fair" rating of 72 in 2017 to 66 in 2022. Currently, 38 percent of the network is in "Good" condition while more than one-tenth is in a "Poor" or "Failed" condition. 12

Records Management System

The City lacks comprehensive records management systems. One consequence is that the City is not aware of all the properties it owns or leases, or the agreements to which it is a party. A stark example is the City's December 2022 "emergency" purchase of corporation yard space that it had occupied, and believed it owned, for 30 years. The actual owner, Frontier Telecommunications Co., notified the City last August that it intended to sell the entire parcel as a whole, only one acre of which was being used for the corporation yard. Rather than lose a portion of its corporation yard, the City was effectively forced to buy the entire parcel for \$5.9 million. Novato made the purchase by borrowing \$4.9 million from its vehicle fleet fund, \$500,000 from its general fund, and \$400,000 from Measure F sales tax funds. 13

Comprehensive records management systems are essential to the operation of any city. Such systems provide accessible and accurate records of its financial transactions, assets, liabilities, leases, and other financial and legal documents. The City has taken a first step by procuring a new records system for the City Clerk's office.

Financial Staffing, Controls, and Oversight

The City's inadequate financial controls are reflected by the substantial delays in producing audited financial statements for FY20, FY21, and FY22. Attrition in 2019 in the Finance Department left only two employees. While understaffed, the Finance Department was

¹² www.novato.org/home/showpublisheddocument/35660/638182063363963415, Accessed on 4/27/23.

¹³ www.marinij.com/2022/12/09/novato-closes-5-8m-land-purchase-to-retain-corporation-yard/, Accessed on 4/9/23.

unable to maintain accurate, timely, and complete records, which in turn led to inadequate financial controls, incomplete records, and a loss of financial accountability.

A consequence of the inadequate record keeping meant that conducting the City's required annual independent financial audit would be much more complicated and delayed because of lost or misplaced records, and staff's faded memories of transactions. For over a year, the standard practice of monthly reconciliations was not performed. Hence, a reconstruction of transactions would take much more time. For example:

- For the fiscal year ending June 30, 2018 (FY18), the City Manager was unable to present to the City Council the City's Comprehensive Annual Financial Report (CAFR) by the City's independent financial auditors (Auditors), for the fiscal year ending June 30, 2018, until April 30, 2019, a full ten months after that fiscal year ended.¹⁴
- For the next fiscal year ending June 30, 2019 (FY19), the CAFR from the Auditors was not presented to the City Council until February 1, 2021, nineteen months after that fiscal year ended. The Auditor's FY19 Management Letter (a separate and required letter from an auditor to the audited entity) alerted the City Council that the Auditors "...became aware of deficiencies in internal control other than significant deficiencies and material weaknesses and matters that are opportunities for strengthening internal controls and operating efficiency." 16
- For the next fiscal year ending June 30, 2020 (FY20), the CAFR was not presented to the City Council until February 21, 2023, thirty-one months after that fiscal year ended. The FY20 Management Letter from the Auditor contains the same quote as the previous year's Management Letter. A separate letter by the Auditor to the City Council dated February 21, 2023, noted that The completion of the audit was delayed due to personnel turnover and the fact that processes utilized for closing and financial reporting of financial activity for the fiscal year were not effective. In addition, management informed the auditors that there was a significant breakdown of internal controls through most of the fiscal year due to the turnover. Fiscal 2020 is the most recent fiscal year of completed financial audits of the City.

It should be noted that all the foregoing CAFRs were "clean," meaning that they were materially accurate in all respects. However, that does not change the fact that they were all significantly late. The Finance Department is under new leadership and has been actively recruiting staff with municipal finance experience, but it continues to have difficulties

¹⁴ www.novato.org/home/showpublisheddocument/29024/636966290655170000, Accessed on 4/7/23.

¹⁵ www.novato.org/home/showpublisheddocument/32151/637491744047800000, Accessed on 4/7/23.

¹⁶ <u>legistarweb-production.s3.amazonaws.com/uploads/attachment/pdf/818769/Attachment 3 - Management Letter.pdf, Accessed on 4/7/23.</u>

¹⁷ www.novato.org/home/showpublisheddocument/35449/638127587521587818, Accessed on 4/7/23.

¹⁸ legistarweb-production.s3.amazonaws.com/uploads/attachment/pdf/1808367/Attachment_3 _-Management Letter - 2020.pdf, Accessed on 4/7/23.

¹⁹ <u>legistarweb-production.s3.amazonaws.com/uploads/attachment/pdf/1808367/Attachment_3_Management_Letter_-_2020.pdf</u>, Accessed on 4/9/23.

locating qualified personnel. Despite new staff and a huge backlog, the Finance Department has been slowly catching up.

The Auditor's FY21 field work (their onsite examination of financial records at the Finance Department) is scheduled for two weeks in the second half of August 2023, with the goal of delivering FY21's CAFR before December 31, 2023. The schedule for the field work on the audits for FY22 and FY23 has not yet been determined, but the stated goal for those completed audits is summer 2024 and early 2025, respectively. One consequence of the delayed annual audits is that the City is technically not in compliance with various covenants with its lenders and debt instruments. It should be noted that the timing of completion of the audits is not completely under the Finance Department's control, as there is a well-known national shortage of accountants and auditing firms are heavily booked.

These events and delays over multiple years should have been largely foreseeable and preventable with proper oversight provided, and operational discipline imposed, by the City Council. A common solution used by governments and private enterprises alike is an internal audit group (not the same as, and distinct from, outside independent auditors), charged with acting as "watchdogs" over the financial and other operations of the organization to make sure that processes are being done correctly and on time.

Finance Advisory Commission

As discussed in Background, the Finance Advisory Commission (Commission) is an outgrowth of the citizen oversight mandated by Measures C and F, which enacted the local sales tax. The current mission of the Commission is "...to provide regular feedback, insight and recommendations and report periodically to the City Council on a variety of financial matters such as financial policies, long-term fiscal sustainability, budget and forecast assumptions." The Commission also continues to act as the official citizens oversight committee as required by Measures C and F. However, the Commission does not routinely participate in City Council meetings.

In 2022, the Commission consisted of seven voting members, who met monthly, and generated minutes for each meeting. The Commission included members with a spectrum of financial expertise such as a certified public accountant, a vice president and marketing manager with a regional bank, and university director of finance and business services. The Commission has not generated a report since the Fiscal 2017-2018 Annual Report.

In the fall of 2022, the Commission analyzed and voted on two financial proposals that the City was considering. These proposals and the votes of the Commission are notable because the City Council chose *not* to follow the Commission's recommendations. These proposals

²⁰ www.novato.org/home/showpublisheddocument/35081/638036020674030000, Accessed on 4/9/23.

²¹ www.novato.org/government/commissions-committees-boards/novato-citizens-finance-advisory-oversight-committee, Accessed on 4/9/23.

involved loans totaling \$5 million to the North Bay Children's Center and to Homeward Bound:

- 1. On October 20, 2022, the seven Commission members voted unanimously that the City Council reject the loan proposal.²² However, on October 25, 2022, the Novato City Council voted 3-2 to enter into the loan agreement with the North Bay Children's Center.²³
- 2. On November 17, 2022, the seven Commission members voted unanimously to recommend that the City Council reject the loan proposal.²⁴ However, on December 6, 2022 the Novato City Council voted 3-2 to enter into the loan agreement with the Homeward Bound Veterans Project.²⁵

Details on the loans and the Commission's deliberations can be found in Appendix B.

Given the ongoing financial deficit facing the City, the Commission's oversight and advisory role is particularly important. Based upon these two examples, and interviews conducted by the Grand Jury, it is evident that the Commission's opinion doesn't carry sufficient weight with the City Council.

City Properties

Illustrative of the City's inadequate record keeping, no one in the City was able to provide a current and comprehensive list of City-owned properties. However, it is clear that Novato owns a substantial amount of property, including 50 acres of parks and an additional 300 acres of open space. Its developed property includes buildings occupied by the City, facilities leased or rented by others, and vacant structures. It appears that of an estimated 40 buildings, at least one-third are vacant or otherwise not in active use.

Available property information and interviews of City staff and elected officials led the Grand Jury to conclude that Novato's portfolio of properties is not being optimally managed. There are clear needs to decrease wasteful spending and resolve liabilities related to old and long-vacant structures. Selected properties could be sold to generate sufficient funds so that other properties could be transformed into revenue sources. For example, surplus Hamilton properties have been sold in recent years. Most recently, the City arranged for the purchase and redevelopment of the Bachelor Officers' Quarters and Old Hamilton Gym. ²⁶ In contrast, the Lieb Property, 10-acres obtained in 2016 for \$1.56 million, cannot be sold until October 2026 due to a restrictive purchase agreement. ²⁷

²² www.novato.org/home/showpublisheddocument/35127/638047168631030000, Accessed on 4/20/23.

²³ novato.granicus.com/DocumentViewer.php?file=novato_2b6df3b448a6a08915d0611c39e18d6d.pdf, Accessed on 4/20/23.

²⁴ www.novato.org/home/showpublisheddocument/35328/638097302454530000, Accessed on 4/20/23.

²⁵ novato.granicus.com/DocumentViewer.php?file=novato 156822645aee0ef9700f93324b5951cb.pdf, Accessed on 4/20/23.

²⁶ novato.granicus.com/MinutesViewer.php?view id=7&clip id=1740, Accessed on 4/20/23.

²⁷ www.novato.org/Home/ShowDocument?id=19231, Accessed on 4/24/23

Marin Valley Mobile Country Club

Since 1997, Novato's properties have included the Marin Valley Mobile Country Club (MVMCC), a 55-plus senior community of 315 manufactured homes situated on a secluded 63 acres south of Hamilton Field. MVMCC's website describes the park as providing affordable housing "...in a self-sustaining community that operates with no financial support from local, county, state, or federal funds."28 However, City financial documents and a staff report presented to the City Council on March 28, 2023, show that the park is neither selfsustaining nor independent of local government funds.²⁹ Both the Grand Jury's investigation and the staff report conclude that unless action is taken by the City Council, 1) operating and other essential expenditures will continue to exceed revenues at MVMCC, and 2) reserve funds designated for MVMCC will be exhausted within five years, leaving the City's taxpayers to cover the deficits.

Many factors, including insufficient oversight and delayed actions by the City, have contributed to this situation. The financial impact is demonstrated at many levels by multiple sources.

- Novato's 2022-2023 Adopted Budget shows that in the past four fiscal years MVMCC's expenses have exceeded revenues by a total of more than \$3.6 million.³⁰ An independent analysis indicated that MVMCC operated at a loss with annual capital expenditures significantly impacting the extent of the deficit in those four years.31
- Over \$200,000 per year (about \$662 per residence) of utility costs are not fully recovered through pass-through charges to residents, leaving the balance to be paid by the City.³²
- Since 1997, the City has relinquished the bulk of oversight and decision-making to the Park Acquisition Corporation (PAC), which is essentially the MVMCC homeowners' association. A Delegation Agreement assigns the PAC responsibilities, such as hiring of a park management company, preparing annual budgets, accumulating funds for long term maintenance, and submitting financial reports to the City. ³³ The City Council consistently defers to the PAC regarding rental increases.
- The City intended MVMCC to be financially self-sufficient with revenues coming entirely from tenants' pad rental fees. Yet at PAC's request, the City Council has not raised rental fees since 2016, freezing rental income despite increasing park expenditures.³⁴

²⁸ marinvalley.net/marin-valley/about/, Accessed on 4/20/23.

²⁹ novato, granicus, com/MetaViewer, php?view id=7&clip id=1908&meta id=149692, Accessed on 4/20/23 ³⁰ www.novato.org/home/showpublisheddocument/34983/638009945823400000, page 131, Accessed on 4/20/23.

³¹ novato, granicus, com/MetaViewer, php?view id=7&clip id=1908&meta id=149692, Accessed on 4/20/23.

³² novato.granicus.com/MetaViewer.php?view id=7&clip id=1908&meta id=149692, Accessed on 4/20.23.

³³ novato.granicus.com/MetaViewer.php?view_id=7&clip_id=1908&meta_id=149692, Accessed on 4/20/23.

³⁴ novato.granicus.com/MetaViewer.php?view id=7&clip id=1908&meta id=149692, Accessed on 4/20/23.

- In March 2022, the City Council again assisted MVMCC by appropriating \$3 million of the City's one-time funds from the American Rescue Plan Act (ARPA) for the MVMCC sewer system improvement projects. This was one third of the \$9.1 million ARPA funds allocated to the entire City of Novato.³⁵
- While MVMCC is described as "affordable housing," just 41 percent (131) of rented spaces are required to be occupied by low- or moderate-income residents. Current monthly rates average \$634, range from \$518 to \$937, and do not vary by tenant income level.³⁶ Thus, all park residents benefit from the City Council's decisions to maintain low rental fees and subsidize costs.
- In a recent three-year period (2020-2022), 28 MVMCC homes were sold for prices ranging from \$110,000 to \$717,000 with a median of \$347,000.³⁷

Even if enacted immediately, incremental rental fee increases that meet rent control requirements cannot provide the revenue needed by MVMCC's projected financial needs.³⁸ It is simply too little, too late. However, as the staff report notes, larger rent adjustments are allowable to 1) pass through the cost of necessary capital improvements, or 2) ensure the City receives "a fair and reasonable rate of return." Such adjustments may be essential in this situation.

The City's current debt service payment for MVMCC is about \$651,000 a year and the loan balance of \$2.3 million is scheduled to be paid in full in December 2026. 40 The City's most recent (2023-2031) Housing Element Update states that Novato will "Consider measures such as refinancing the Marin Valley Mobile Country Club to further save money and to permit the financing of future needed capital improvements to the park."41 This, in concert with corresponding rent increases, is a logical option to examine.

In response to the recent staff report regarding the park's financial sustainability, the City Council approved a workshop study session between City staff and MVMCC residents. Staff and Council members shared with the Grand Jury a broad spectrum of possibilities to address MVMCC's financial condition, including investigating whether the property might be sold. Regardless of what solutions are considered, Novato is not in a financial position to take on more deficits. Delays in rectifying MVMCC's financial instability are not in the best interest of the City or MVMCC residents.

^{35 &}lt;u>legistarweb-production.s3.amazonaws.com/uploads/attachment/pdf/1273501/G.8</u> cc22-052 MVMCC Pump Station.pdf, Accessed on 4/20/23.

³⁶ novato.granicus.com/MetaViewer.php?view_id=7&clip_id=1908&meta_id=149693, Accessed on 4/20/23.

³⁷ www.zillow.com/novato-ca/sold/, Accessed on 4/20/23.

novato.granicus.com/MetaViewer.php?view_id=7&clip_id=1908&meta_id=149692, Accessed on 4/20/23. novato.granicus.com/MetaViewer.php?view_id=7&clip_id=1908&meta_id=149692, Accessed on 4/20/23.

⁴⁰ novato.granicus.com/MetaViewer.php?view_id=7&clip_id=1908&meta_id=149692, Accessed on 4/20/23.

⁴¹ www.novato.org/home/showdocument?id=35310&t=638095538412570000, Accessed on 4/20/93.

Sales Tax

An increase in Novato's local sales tax would provide significant additional revenue for the City's general fund. After Proposition 13 restricted property tax growth, local governments sought additional revenue sources. Governments shifted costs from their general funds with no restrictions on their use to special funds that would pay for linked services. For example, cities began to require payments for documents sought from police departments, levied higher fees for building and other permits, and demanded payments for tree removal. A major source of post-Proposition 13 revenue, however, remains a locally determined sales tax. Property tax collections have been the most dependable source of local government revenue because property values have grown over the past several decades producing a steady, reliable revenue source, though property taxes fluctuate as population and mortgage interest rates change over time. Many cities turned to a local sales tax to increase revenue. Some Marin County cities have raised their local sales tax rates substantially, but Novato has not. Its 8.5 percent sales tax is the second lowest among cities in Marin, as shown in Table 1.

Table 1: Sales Tax Rates

	Tax Rate
Greenbrae, San Anselmo, San Rafael	9.25%
Corte Madera, Fairfax, Larkspur, Mill Valley	9.00%
Ross, Sausalito	8.75%
Novato	8.50%
Belvedere/Tiburon	8.25%

Source: https://www.sales-taxes.com/ca/marin-county, Accessed on 4/2/23.

As discussed above in Background, in 2010 Novato's Measure F implemented a local sales tax of 0.50 percent for a period of five years. While in effect, it generated an average of \$4.7 million annually. Measure C extended the local sales tax indefinitely but lowered the tax rate to 0.25 percent in 2016. That tax generated approximately \$2.5 million annually through FY19. Since then, the economy has grown and sales tax revenues have increased.

Table 2. Novato Measure C Sales Tax Revenues

\$ Millions								
FY18	FY19	FY20	FY21	FY22	FY23			
\$2.62	\$2.65	\$2.70	\$2.64	\$3.10	\$3.31			

Source: FY23 Budget⁴²

Table 2 shows that Measure C's ongoing revenues have substantially increased in recent years. However, the revenue is insufficient to eliminate the City's ongoing and increasing financial deficit. Of note, a substantial portion of sales taxes come from non-Novato residents making purchases in Novato. Based on the above data, for every 1/4 percentage point

⁴² www.novato.org/home/showpublisheddocument/34983/638009945823400000 Page 39, Accessed on 4/20/23.

increase in local sales tax Novato would, assuming taxable sales remain relatively constant, gain over \$3 million annually.

If Novato's sales tax rate was raised an additional 3/4 of a percentage point to equal that of San Rafael's 9.25 percent rate, the incremental increase in revenue would be approximately \$10 million annually. This would more than cover the City's present annual structural deficit and anticipated future deficits.

FINDINGS

- F1. The City of Novato is facing an ongoing structural financial deficit.
- F2. The City Council has not adequately pursued options for ongoing sources of revenue, including increasing its local sales tax.
- F3. The City's financial deficits have resulted in reductions in City staff, and difficulties in hiring and retaining employees.
- F4. The City's financial deficits have resulted in a reduction of City services.
- F5. The City's financial deficit will significantly increase once new labor contracts go into effect.
- F6. The City's Finance Department's inadequate staffing resulted in insufficient financial controls, incomplete records, and a loss of financial accountability.
- F7. The City lacks comprehensive and functional records management systems.
- F8. The City lacks a plan to optimize revenue from its existing properties, including the sale of City owned properties. The City owns many properties that are vacant or in disrepair, and others where ongoing expenses exceed income.
- F9. The City has not provided sufficient financial and operational oversight of the Marin Valley Mobile Country Club. The property operates at a substantial deficit, has ongoing deferred maintenance, and presents increasing administrative and financial burdens on the City.
- F10. The City's Finance Advisory Commission has the responsibility, but lacks the authority, to effectively oversee the City's financial condition and operations.

RECOMMENDATIONS

- R1. By December 31, 2023, design and begin implementation of a plan to address Novato's ongoing structural financial deficit. This plan should include resources, staff, and systems necessary to institute strong financial controls to improve its financial condition and to enable timely independent financial audits.
- R2. By December 31, 2023, the City Council, in consultation with the Finance Advisory Commission, should consider creating and funding a new position of an independent internal auditor with the authority to investigate and report on City operations.
- R3. By December 31, 2023, require the Finance Advisory Commission to issue quarterly financial reports on the City's financial condition and require that the reports be discussed at City Council meetings.
- R4. By December 31, 2023, develop a schedule to install and maintain comprehensive records management systems for all City operations by June 30, 2025.
- R5. By October 1, 2023, begin strategic planning to increase the City's sales tax.
- R6. By December 31, 2023, initiate a comprehensive inventory and review of the City's entire portfolio of properties to identify opportunities for more cost-effective use of each holding. The assessment, including recommendations and timelines for implementation, should be completed no later than May 1, 2024.
- R7. By December 31, 2023, implement a plan to address the operational and financial condition of the MVMCC, including an evaluation of options for rent increases.

REQUIRED RESPONSES

The following responses are required, pursuant to Penal Code sections 933 and 933.05:

From the following governing body within 90 days:

• The City of Novato (F1-F10, R1-R7)

Note: At the time this report was prepared information was available at the websites listed.

Reports issued by the Civil Grand Jury do not identify individuals interviewed. Penal Code Section 929 requires that reports of the Grand Jury <u>not</u> contain the name of any person or facts leading to the identity of any person who provides information to the Civil Grand Jury. The California State Legislature has stated that it intends the provisions of Penal Code Section 929 prohibiting disclosure of witness identities to encourage full candor in testimony in Grand Jury investigations by protecting the privacy and confidentiality of those who participate in any Civil Grand Jury investigation.

APPENDIX A

A History of Fiscal Warnings

Below are quotes extracted from City Manager comments in the adopted City budgets for the past 12 years. Of note, the term "structural deficit" was used as early as 2011. The approved budget documents may be found on the Novato website.⁴³

2011-12: "... the City faces significant financial challenges as the underlying structural problem continues to worsen."

2012-13: "Our financial forecasts project ongoing structural deficits in the coming years."

2013-14: "... determine a plan to find long term fiscal sustainability."

2014-15: "... after years of budget cuts, belt tightening, layoffs, furloughs, and economic malaise, the City Council adopted a Fiscal Sustainability Plan in February 2014 to chart a sustainable path for Novato's future."

2015-16: "[This is] the budget year in which we've committed to achieving new ongoing revenue by November 2015."

2016-17: "... an acknowledgement that the ¼ cent Measure C tax is less than the adopted Fiscal Sustainability Plan's assumption."

2017-18: "The City's Fiscal Sustainability Plan has committed to approximately \$1 million in annual funding required to properly maintain city buildings and infrastructure, and this proposed budget reflects that contribution. Unfortunately, based on current revenues, this investment from the General Fund is not sustainable in the long run."

2018-19 and 2019-20: "The increased demand for services coupled with mandatory operational increase will require our organization to begin developing strategies for revenue generation and new fiscal sustainability policies and strategies over the next three to five years that allow the Council to develop fiscal policies to address future cost increases and demand for more services."

2020-21 and 2021-22: "Even prior to the pandemic, the City Council was working toward ensuring future fiscal sustainability, including identifying ways to generate revenue to support critical services."

2022-23: "FY 2022/23 represents the third consecutive year a deficit has been projected."

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^{43 &}lt;u>www.novato.org/government/finance/city-budget</u>, Accessed on 4/25/23.

APPENDIX B

Financial Advisory Commission (Commission)

North Bay Children's Center Loan

In October 2022, the North Bay Children's Center requested a loan from the City for improvements on the Center's Novato campus: \$2 million principal, plus \$55,000 for processing costs. The proposed interest was 2.5 percent, payable over 30 years. This loan would be funded through the Novato Public Finance Authority (NPFA), originating through the Hamilton Trust as a lease/leaseback.

Commission members provided feedback to staff and the City Council, advising of their concerns with the details of the loan. Some of the concerns members noted:

- This would set precedent for other non-profits to request funding.
- There are no criteria to identify who can/should qualify for funds.
- There is concern regarding the financial viability of the organization and the ability to pay and it is not clear where the balance of the project funding will come from.
- The terms of the loan (30-year term/loan rate) are not consistent with other construction loans and many construction projects fail.
- The terms of the loan are much more favorable than would be received through a commercial bank. Funding should only be disbursed as project milestones are completed.
- North Bay Children's Center is debt free; they should be leveraging for a loan instead.

On October 20, 2022 the Commission of seven voted unanimously to recommend that the City Council reject the Hamilton Trust Loan Proposal.⁴⁴ However, on October 25, 2022, the Novato City Council voted 3-2 to enter into the loan agreement with the North Bay Children's Center.⁴⁵

Homeward Bound Veterans Project Loan

One month later the Commission evaluated a bridge loan for the Homeward Bound Veterans Project, a 30-month loan to cover Phase I construction costs of a 24-unit, veterans housing apartment complex. Upon completion and certificate of occupancy, Homeward Bound would receive money from the State Veterans Housing and Homeless Prevention Program (VHHP), which will be paid to the City as reimbursement of the loan. The projected completion of this

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⁴⁴ www.novato.org/home/showpublisheddo<u>cument/35127/638047168631030000</u>, Accessed on 4/20/23.

^{45 &}lt;u>novato.granicus.com/DocumentViewer.php?file=novato_2b6df3b448a6a08915d0611c39e18d6d.pdf</u>, Accessed on 4/20/23.

phase of construction was October 2024. The loan is scheduled to fund in June 2025, with the terms of the loan extending to September of 2025. Homeward Bound was requesting a loan amount of \$3,000,000 at an interest rate of 2.5 percent. The money for this loan will be funded from the City's Emergency Disaster Relief Fund; these monies are currently being held in the Local Agency Investment Fund (LAIF). LAIF's rate at this point is about 1.7 percent and it is unknown if it will exceed the 2.5 percent rate of return for this loan in the next 30-month period.

Commission members noted their concerns with the City issuing loans. As a future agenda item, Commission members suggested that Staff add the discussion of the City's policies and procedures surrounding loan proposals and use of Hamilton Trust for loans.

On November 17, 2022 the Commission voted unanimously to recommend that the City Council reject the Homeward Bound Veterans Project Bridge Loan. 46 However, on December 6, 2022 the Novato City Council voted 3-2 to enter into the loan agreement with the Homeward Bound Veterans Project. 47

⁴⁶ www.novato.org/home/showpublisheddocument/<u>35328/638097302454530000</u>, Accessed on 4/20/23.

⁴⁷ <u>novato.granicus.com/DocumentViewer.php?file=novato_156822645aee0ef9700f93324b5951cb.pdf</u>, Accessed on 4/20/23.



MEETING

DATE: July 20, 2023

TO: Finance Advisory Commission

FROM: Amy Cunningham, Director of Administrative Services

Carla Carvalho-Degraff, Deputy Director of Administrative Services

SUBJECT: Update on Finance Department Activities

REQUEST

Receive report.

DISCUSSION

Staff will provide the Finance Advisory Commission (Commission) with updates on current finance department activities including:

- FY20/21 Audit Status
- FY21/22 Audit Preparation
- FY22/23 Close Status
- Policies Purchase Orders
- Other Finance Activities

Staff recommends the Commission receive the report and provide any feedback on the above areas.