

City of Novato Enterprise Systems Catalog

May 2017

Vendor	Product	Purpose	Categories, Layers, Modules	Custodian	Frequency	
					Collected	Updated
Active Network	CLASS	Recreation Software	Activity Registration Online Payments	Parks, Recreation & Community Services	Daily	Daily
Autodesk	AutoCAD	Engineering, Surveying and Architectural Design and Review	Plans, Plots, Renderings	Public Works – Engineering	Daily	Daily
BMC	Track-It!	Helpdesk Work Order Tracking	Hardware Inventory Knowledgebase Self Service Software Inventory Service Requests Trouble Tickets	Administrative Services – Information Technology	Daily	Daily
BMI	Digital Reel	Land Records	Converted Microfiche	Community Development	As Needed	As Needed
EMC	ApplicationXtender	Document Management	Building Inspection Reports Deeds Permits Plan Sets City Council Resolutions Staff Reports Police Report Archives	Community Development City Clerk Police Department	As Needed	As Needed
ESRI	ArcGIS	Geographic Information	Addresses Parcels Planning Streets Zoning	Administrative Services – Information Technology	Daily	Weekly
Granicus	Live Cast Media Manager	City Meeting Broadcast	City Council and Planning Commission Meeting Video Broadcasting and Archival	City Clerk	Weekly	Weekly

Microsoft	Office 365	Collaboration Tools	Enterprise Electronic Mail SharePoint Document Management	Administrative Services – Information Technology	Daily	Daily
NeoGov	Insight Perform	Applicant System Performance Management	Applicant Tracking Employee Performance	Administrative Services – Human Resources	Daily	Daily
Superion	HTE*	Financial System	Accounts Payable Accounts Receivable Budgeting General Ledger Payroll Purchasing	Administrative Services – Finance	Daily	Daily
Syn-Tech Systems	FuelMaster	Fuel & Fleet Management	Dispensed Fuel Engine Hours Vehicle Mileage	Public Works – Maintenance	Daily	Daily
Tyler Technologies	New World Systems – LOGOS*	Financial System	Financial Management Accounts Payable Accounts Receivable Budgeting General Ledger Payroll Purchasing	Administrative Services – Finance	Daily	Daily
Vision Internet	Website Hosting	City Website	Content management system for web posting, calendaring, document and video access	Central Administration – Public Information Office	Daily	Daily

* NOTE: The City of Novato is upgrading its financial management and payroll systems. Beginning July 5, 2017, the Tyler Technologies New World Systems – LOGOS product will be the system of record for all financial management processes with the exception of payroll. All payroll and remaining processes will migrate to the Tyler Technologies New World Systems – LOGOS product after January 1, 2018.